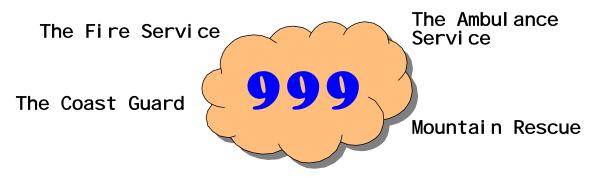
EMERGENCY SERVICES

THE SERVICES



The Police Service

MAKING A EMERGENCY CALL

- 1. Sum up the situation.
- 2. Get to the nearest telephone.
- 3. Dial 999 (this is a free call; you need not put money in the telephone).
- 4. When the operator answers State the one you want.
- 5. When the service answers state:
 - a. Your name and the telephone number of the phone from which you are calling.
 - b. State the exact location of the incident. If you can, indicate nearby road junctions or other land marks.
 - c. If it is a traffic accident state number of vehicles involved. If a fire state on which floor of the building the fire is (ground, first, second floor, etc).
 - d. State the number injured if possible, the sex and approximate age of the casualties involved and if possible the nature of the injuries. Request special aid if you suspect a heart attack or childbirth.
- 6. When you have telephoned, go back to see what you can do (i.e., making the injured comfortable, directing traffic).

Do not replace the receiver before the operator does so.